



THE CCT & USING YOUR DATA

Agenda

Welcome to the CCT & Using Your Data learning module! Here's a brief list of the agenda:

- Introduction & Objectives
- Using Your Data
- CCT Demonstration
- Group Activity – It's Your Turn
- Questions
- Course Evaluations



Introduction & Objectives

The purpose of this module is to help you gain an understanding of how data from the CCT and Excel formulas can be used to create a master report of patient information. The primary topic areas are intended to help you:

1 Identify, export, and use the appropriate or desired CCT data points to develop a master report

2 Understand how various data points within the CCT can be used collectively to inform patient engagement

3 Establish a workable process for developing and using a patient information master report



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Using Your Data

When data points like quality measure gaps, THL status, ADT visits, and disease diagnosis data are viewed collectively, providers can further stratify, prioritize, and understand their patients in ways that can both support existing care strategies or help shape future direction. You might consider using the following data sets for developing a master member or patient report:

Quality Measure Data

- All quality measures an individual is eligible for
- Status of compliance for each quality measure
- Standard member personal information, e.g., phone number
- Altruista ID
- Risk Score

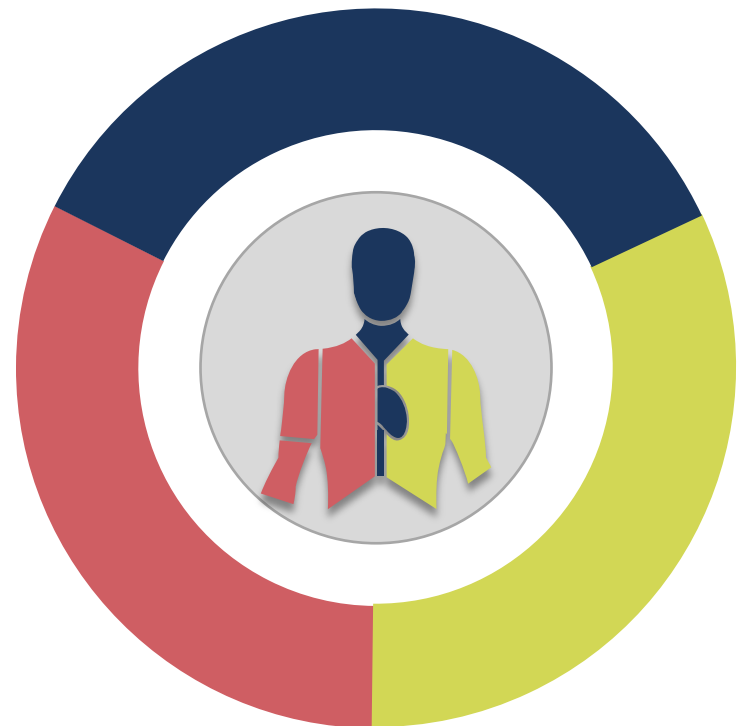
My Members Data

- Attribution date
- THL status
- Total count of ADT visits in the last 90 days

Disease Diagnosis Data*

- Disease diagnoses

* = There will be many diagnoses available for review. It is up to each provider to determine which diagnoses are of interest and should therefore be included in the master report.



Using Your Data

Creating a Master File

These high-level steps can help you develop a master patient information report using data from the CCT. By combining multiple data points of interest into a single, usable report, you can prioritize efforts with regard to one particular metric while also easily understanding additional context at the patient and population health levels.



1. Export and merge My Members and Quality Measure Data sets

Using the “Export to Excel” function, export full data sets from both the My Members and Quality Measures tabs. Merge into one (1) workbook with two (2) worksheets. Save and rename as “Master Report.”

2. Export disease diagnosis information of interest

Identify and export the disease diagnosis information of interest. Select the desired columns of data to be exported and insert a new column to capture the diagnosis name. Merge with master file.

3. Add columns to accommodate new data points

Based on the number of data points to be integrated with the master file (e.g., number of disease diagnosis reports), add new columns to the master file and title each column appropriately.

4. Organize data and run formulas

Organize worksheet in the workbook according to Altruista ID by sorting from smallest to largest (or potentially by sorting from A-Z). Write and run the necessary Excel formulas (=VLOOKUP will likely be particularly useful).



HELPFUL CONTACTS AND RESOURCES

Helpful Contacts and Resources

Support Area	Name	Contact information
General CCT Support	HCFA SPI CCT Team	HCFA.SPIGCCT@tn.gov
CCT Lead	Georgette Kubrussi	Georgette.Kubrussi@tn.gov
PCMH Lead	Meredith Gonsahn	Meredith.Gonsahn@tn.gov
Tennessee Health Link Lead	Jasmine Randle	Jasmine.Randle@tn.gov
Primary Care Transformation (PCT) Lead	Karly Campbell	Karly.Campbell@tn.gov
General MTM Support	TennCare MTM Team	TennCare.MTMpilot@tn.gov
Altruista Help Desk		support@altruistahealth.com (855) 596-2491
Amerigroup	PCMH	agptnPCMH@amerigroup.com
Amerigroup	Tennessee Health Link	agptnhealthlink@amerigroup.com
BlueCare	PCMH	GM_TennCarePCMH@bcbst.com
BlueCare	Tennessee Health Link	Melissa_Isbell@bcbst.com
United Healthcare	PCMH	pcmh_payment_reform@uhc.com
United Healthcare	Tennessee Health Link	bh_payment_reform@uhc.com

Helpful Contacts and Resources

- CCT FAQ document
 - <https://www.tn.gov/tenncare/health-care-innovation/primary-care-transformation/care-coordination-tool.html>.
- TennCare's Strategic Planning & Innovation YouTube Channel (with videos and more on the CCT)
 - <https://www.youtube.com/channel/UCnFLcOJ5SGx9oqouxV7vcnQ>
- Gaining access to the CCT:
 - https://tennessee.na1.echosign.com/public/esignWidget?wid=CBFCIBAA3AAABLblqZhD27mT7ONW_gEwP3elulMjvVkXRzxDLCIe-PSLBLR8f3bqERsZO-Eyf124s6CsOA1k*



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